# **Bug Report 01**

**Descriptive Title**: Incorrect Calculation of Total Price in Shopping Cart

**Concise Description**: When adding items to the shopping cart and proceeding to checkout, the total price displayed is incorrect. It appears to be calculating the total based on individual item prices without applying any discounts or promotions.

**Expected Results:** The total price in the shopping cart should accurately reflect the sum of all items, including any applicable discounts or promotions, before proceeding to checkout.

**Details About The Project And Version:**

* Project: E-commerce Website
* Version: 2.5.1

**Platform Details:**

* Browser: Mozilla Firefox Version 97.0 (64-bit)
* Operating System: macOS Monterey Version 12.3
* Device: MacBook Pro (13-inch, M1, 2020)
* Defect Type And Severity: Functional; High

**Steps To Reproduce:**

* Navigate to the website's homepage.
* Select a product and add it to the shopping cart.
* Verify that the item is added to the cart.
* Repeat steps 2-3 for multiple items.
* Proceed to checkout.
* Observe the total price displayed on the checkout page.

**Visual Attachment**: [Screenshot of the shopping cart page showing incorrect total price]

**Tags & Links:**

* Tag: #shoppingcart
* Tag: #checkout
* Tag: #pricing
* Link: [Link to the affected page or section]

**Assignee**: QA Team Lead (John Doe)

# **Bug Report 02**

| **Bug Report** |  |
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| **Title:** | Prescription Orders Not Processed in PharmaTrack Application |
| **Bug ID:** | BR003 |
| **Severity:** | High |
| **Priority:** | Medium |
| **Reported By:** | QA Team (Your Name) |

| **Date Reported:** | **[Date]** |
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| **Description:** | Customers encounter an issue where prescription orders submitted through the PharmaTrack application fail to be processed. As a result, customers are unable to complete their medication orders. |

| **Possible Root Causes:** | **1. Backend Server Issues 2. Database Connectivity Problems 3. Data Validation Errors 4. Payment Gateway Integration Issues** |
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| **Steps to Reproduce:** | 1. Log in to the PharmaTrack application as a customer. 2. Navigate to the prescription ordering section. 3. Fill out the prescription order form with necessary details. 4. Click on the "Submit" button to process the order. 5. Observe that the order fails to be processed, and no confirmation is received. |
| **Expected Result:** | Prescription orders submitted by customers should be processed successfully, and customers should receive confirmation of their order completion. |
| **Actual Result:** | Prescription orders fail to be processed, leaving customers unable to complete their medication orders. |
| **Attachments:** | Screenshots of any error messages encountered during the submission process (if available). |

| **Environment:** | **- Application Version: PharmaTrack v2.0.1 - Browser/Device: Google Chrome Version 98.0.4758.109 (64-bit) - Operating System: Windows 10** |
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| **Suggestions for Resolution:** | **1. Investigate backend server issues to ensure stability and reliability. 2. Verify database connectivity and address any connectivity problems affecting order processing. 3. Review data validation mechanisms to identify and rectify any errors preventing order submission. 4. Check the integration with the payment gateway to ensure seamless transaction processing.** |
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# **Bug Report 03**

| **Bug Report** |  |
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| **Title:** | Patient Records Not Loading for Doctors in MediCare Application |
| **Bug ID:** | BR002 |
| **Severity:** | High |
| **Priority:** | Medium |
| **Reported By:** | QA Team (Your Name) |

| **Date Reported:** | **[Date]** |
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| **Description:** | When doctors attempt to access patient records within the MediCare application, the records fail to load, preventing them from viewing crucial patient information such as medical history, test results, and treatment plans. |

| **Possible Root Causes:** | **1. Database Connectivity Issue 2. Permissions or Access Control 3. Backend Processing Errors 4. Data Integrity Issues 5. Performance Bottlenecks** |
| --- | --- |
| **Steps to Reproduce:** | 1. Log in to the MediCare application using doctor credentials. 2. Navigate to the patient records section. 3. Attempt to access specific patient records by searching for patient names or ID numbers. 4. Observe that the patient records fail to load or display incomplete information. |
| **Expected Result:** | Doctors should be able to access and view patient records seamlessly within the MediCare application, allowing them to provide quality healthcare services to patients. |
| **Actual Result:** | Patient records fail to load for doctors, hindering their ability to access vital patient information necessary for diagnosis and treatment. |
| **Attachments:** | Screenshots of the error message or blank screen encountered when attempting to access patient records (if available). |

| **Environment:** | **- Application Version: MediCare v3.1.0 - Browser/Device: Google Chrome Version 98.0.4758.109 (64-bit) - Operating System: Windows 10** |
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| **Suggestions for Resolution:** | **1. Conduct a thorough investigation to identify the root cause of the issue, focusing on database connectivity, access control settings, backend processing, data integrity, and system performance. 2. Review and verify user permissions and access control configurations for doctors to ensure they have the necessary privileges to view patient records. 3. Perform database integrity checks and data validation procedures to identify and rectify any inconsistencies or errors in patient data. 4. Monitor system performance metrics and conduct performance testing to identify and address any performance bottlenecks affecting record retrieval. 5. Collaborate with development and IT teams to implement fixes or enhancements to address the identified root cause(s) and ensure seamless access to patient records for doctors.** |
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# **Bug Report 04**

**Title**: Unable to Submit Form on Registration Page

**Severity**: High

**Priority**: Medium

**Reported By**: Ali

**Date Reported**: 4 April 2024

**Description:**

Upon attempting to register as a new user on the website, users are unable to submit the registration form successfully. After filling out all required fields and clicking the "Submit" button, the form does not process, and users are not redirected to the confirmation page as expected.

**Steps to Reproduce:**

1. Navigate to the website's registration page.
2. Fill out all required fields in the registration form (e.g., username, email, password).
3. Click on the "Submit" button.

**Expected Result:**

The registration form should be submitted successfully, and the user should be redirected to the confirmation page with a success message indicating successful registration.

**Actual Result:**

After clicking the "Submit" button, the form does not process, and the user remains on the registration page. No confirmation message is displayed, and the user's registration is not completed.

**Attachments:**

1. Screenshot of the registration form filled out with error message (if available)
2. Network request/response logs (if available)

**Environment:**

1. Browser: Google Chrome Version 98.0.4758.109 (64-bit)
2. Operating System: Windows 10
3. Device: Desktop/Laptop
4. Additional Information:
   1. This issue occurs consistently across different browsers and devices.
   2. Inspected the network requests using browser developer tools, and no error codes or failed requests were observed upon clicking the "Submit" button.
   3. This issue was not present in previous versions of the website and appears to be a recent regression.

**Suggestions for Resolution:**

1. Conduct a thorough review of the registration form submission process to identify any coding errors or server-side issues.
2. Verify that all required fields in the registration form are properly validated and processed upon submission.
3. Test the registration form functionality in a staging environment to isolate and reproduce the issue.
4. Implement logging mechanisms to track errors and exceptions occurring during form submission to aid in troubleshooting.
5. Consider rolling back recent changes or updates to the registration page to determine if the issue was introduced by a recent code deployment.
6. Collaborate with developers and QA team members to prioritize and address this critical issue promptly.